

Company profile



backbone

WHO ARE WE?

Backbone is a **Level 1 B-BBEE** company (44% Black women owned) company; providing comprehensive and flexible workplace solutions.

We are a **team of highly professional and experienced members** with a combined work experience of over 750 years.

Backbone can achieve any company's workplace ambition by working closely as partners to deliver projects in a timely, quality and cost-effective manner with mitigated risk to your business.



WHAT WE DO

We provide **comprehensive and flexible** project management packages.

Clients can choose from either a complete turnkey package or select specific services they require to complement their own in-house facilities.

In either case, Backbone can manage the process, providing a greatly simplified and clarified client experience.

WHY US?

Our team is **professional, highly qualified and flexible**, and has a sound work experience over many years.

All our members and consultants have worked in corporate sectors such as engineering, finances, insurance, petroleum, telecommunications, construction and building, and architectural and interior design. **We have a solid understanding of corporate client requirements.** We understand the demands and the need to avoid disruptions to business, to clients and to the end result. **We pride ourselves in providing seamless, strategic, future-proofed and sustainable workplace solutions in a very competitive market.**

We offer a one-stop shop, project-based solution for all clients that includes the full soft-service suite offered by Tsebo (our mother company) that tends to catering, cleaning, event facilities, protection, procurement, hygiene, energy supply, and also international maintenance services (concierge).

As our name and logo suggests, **we form the backbone of your business' success**; providing workplace solutions that work for you.



OUR SERVICE

We offer a full range of services. We engage the client from the start; enhancing the client's brief by offering various design scenarios and options to suit any pocket or client requirement.

Our competence lies in maximising client office space. We consult professional expertise, such as mechanical and electrical engineers as well as quantity surveyors who assist us in conducting cost management of approved layouts, and provide project management of installations end-to-end. They may offer alternative management solutions, while simultaneously leveraging off the Tsebo Solutions Group's services that encompasses facilities management, catering, security and cleaning.



OUR SOLUTIONS



PROFESSIONAL CONSULTING SERVICES

- Project Management, Construction Management, Cost Management and Interior Architecture.



TURNKEY DESIGN AND BUILD

- We can manage your entire project from inception, through all the project work stages, to constructing and fitting out your entire needs, presenting you with a fully finished premises at the end of your project.



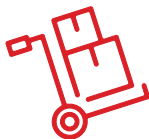
DESIGN ANALYTICS AND SOLUTIONS

- Provision of a comprehensive design solution based on the interpretation of information gathered during the analysis of the existing workspace. This process involves workplace planning, assessment reports, production and 3D drawings, as well as WebCoRE (software program).
- A full turnkey solution can be offered or it can be tailored specifically to the client's needs.



CHANGE MANAGEMENT

- Change management provides a scope of services aimed at supporting and sustaining the client's future workplace strategy. It facilitates the adoption of positives at all levels, and conducts workplace assessments through staff surveys and interpretation. It also develops a communication campaign to facilitate all the stages of transition, compiles post-occupation surveys that monitor the success of the change and provides feedback.



MOVES














- Risk averse relocation services.
- Provide a comprehensive and flexible range of services that cover every aspect of business relocations – relocation management, physical relocation, furniture services and mobilisation.
- Ensure business continuity and zero downtime, irrespective of relocation complexity.
- Involve a highly systematic process that ensures complete peace of mind before and during a move.



TECHNOLOGY SERVICES

- Create technologically driven solutions aimed at assisting the client to be more effective and efficient in managing their assets portfolio.
- Provide live data management and application – data capture at sources, reporting, and assistance with governance.

OUR FOOTPRINT

-  South Africa
-  Botswana
-  Cameroon
-  Cote d'Ivoire
-  Gabon
-  Ghana
-  Kenya
-  Mauritius
-  Mozambique
-  Nigeria
-  Tanzania
-  Uganda
-  Zambia

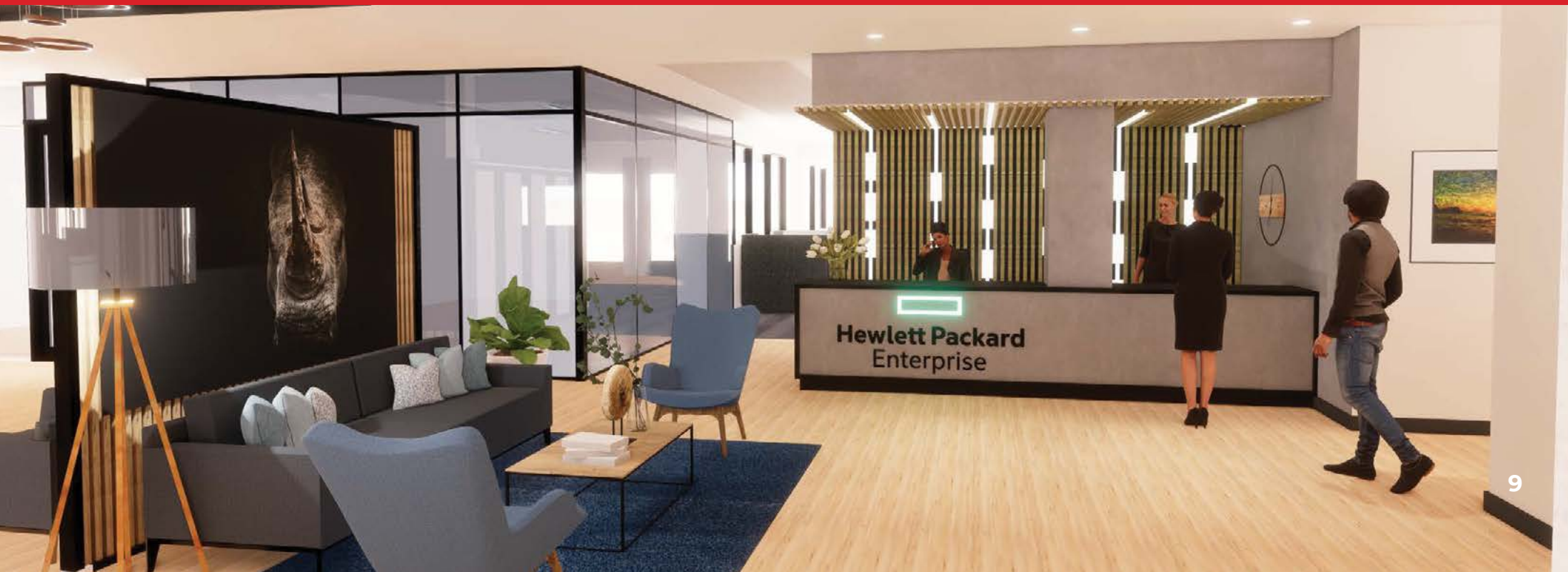


OUR CLIENTS



HEWLETT PACKARD CASE STUDY

HPE appointed Backbone to deliver the full, end-to-end design and build scope, for their consolidated and refurbished premises on Autumn Street off Rivonia Road.



HEWLETT PACKARD CASE STUDY

CONCEPT PHASE

- Backbone Management was appointed by HPE as Full-Turn-key Management Agent for the reinstatement, consolidation and refurbishment of their current office premises and the return of unused office to the Landlord for new tenants. This function included all design, procurement and delivery of the office space within a live and operational office environment in 2 phases.
- The Client also had the duty to re-instate old tenancy area for the landlord due to the down-sizing and consolidation. This had to be done in time for the new tenants to start a new fit-out.



HEWLETT PACKARD CASE STUDY

RENDER PHASE

- Build and fit out duration of 5 months split over 2 phases.
- The client moved into their new space on time, under budget.
- The Landlord received their new tenancy areas in time to start the new projects.



HEWLETT PACKARD CASE STUDY

FINAL PHASE

INDUSTRY

- Global Technology Services

GEOGRAPHY

- Rivonia, Johannesburg
- Fit-out Duration 5 Months
- Description Fit-Out 2,000m² Office

SERVICES PROVIDED

- Project and Cost Management
- Turn-key Build





backbone

CONTACT US

Cathleen Bayne

T +27 11 577 8667 | C +27 83 307 6711 | F +27 86 674 3912

cbayne@backbonemanagement.co.za

www.backbonemanagement.co.za

