

GOOD NEWS



Q1 EDITION
MARCH
2024



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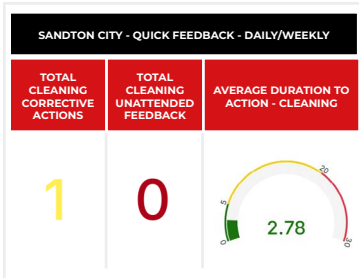
CLEANING & HYGIENE

Innovative Feedback System Enhances Cleanliness at Sandton City

The introduction of the Quickfeedback Application at Liberty Sandton City and Nelson Mandela Square has revolutionized our approach to maintaining cleanliness. Customers can now rate bathroom cleanliness in real-time, ensuring any issues are promptly addressed. Thembeni, a dedicated staff member, has received outstanding feedback for her exceptional service.



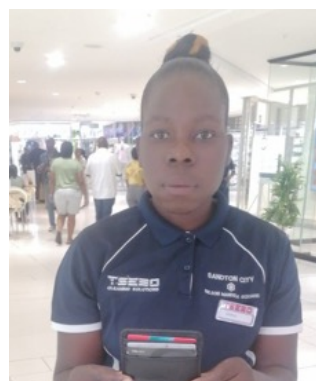
Thembeni



Client Cleaning Feedback
You have received cleaning feedback

Sandton City
Client Name: gugu
Client Email: No Email Provided
Client Contact Number: ngkumalo@gmail.com
Area: Sandton City - Diamond walk Female Restroom
Feedback: (EXCEPTIONAL)
Client Comment: Thembeni is doing an exceptional job

11:48 AM



Shirley Maake

Integrity in Action: A Story of Honesty

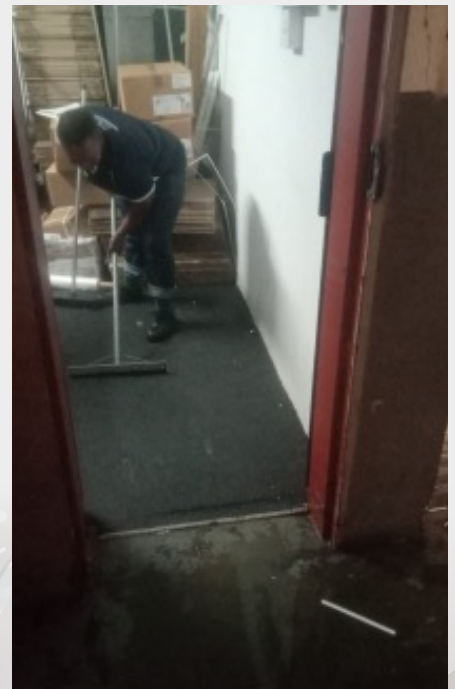
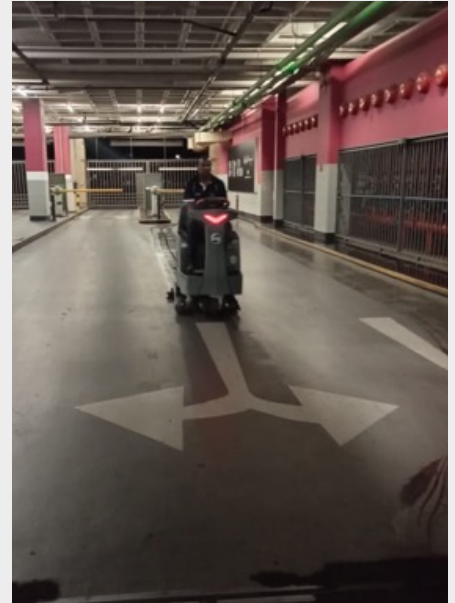
Shirley Maake, embodying Tsebo's core values, demonstrated unwavering integrity by returning a customer wallet that she found. Her actions reinforce our commitment to trust and honesty, earning her widespread appreciation.

Exemplary Night Team at Sandton City

Our night team at Sandton City continues to set the standard for excellence, undertaking deep cleaning operations that leave our facilities clean. From bathrooms to basements, their hard work does not go unnoticed.

Rapid Response to Emergency Situations

Tsebo cleaning teams have been at the forefront, providing immediate assistance during unexpected burst pipes and heavy rains. Their readiness and efficiency ensure minimal disruption and maintain a safe environment for everyone.



Liberty Botshabelo Shines with Employee of the Month

Portia Sephapo stands out at Botshabelo Mall for her consistent dedication and performance, embodying the spirit of commitment and excellence that Tsebo values.



Portia Sephapo

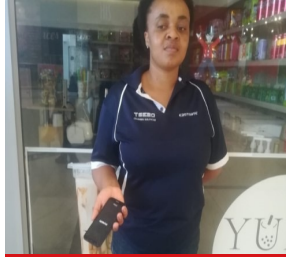
Spotlights from Our Other Locations

Liberty East Gate Mall: Recognizing Our Heroes

Bongiwe Zulu, celebrated for her diligent service, have been instrumental in reuniting lost cell phone with grateful customers.

Compliments Galore for Inga Baleni: Her dedication has not only recovered valuable items but also earned her heartfelt customer praise.

Thandi Mashego, Nomthinjane Cekiso, and Siyabonga Zulu have shown exceptional attentiveness, securing lost items and receiving tokens of gratitude from patrons.



Inga Baleni



Bongiwe Zulu



Siyabonga Zulu



Thandi Mashego



Siyabonga Zulu



Nomthinjane Cekiso

Liberty Promenade - Honest Employee returns lost money found at Promenade Mall

While cleaning in front of the Ellesse clothing shop, Nangamso Mlunguza discovered an envelope and a sleeve on the ground. Upon opening the envelope, she found money inside. Without hesitation, she reported the find to her supervisor, Jermaine Kemp. Together, they took the envelope to the Centre Management to ensure it was returned to its rightful owner.



Liberty Midlands Mall Celebrates Academic Achievement

Noxolo Kunene's journey from cleaner to Bachelor of Education degree holder is an inspiring tale of determination. Balancing work and studies, even through the challenges of the COVID-19 pandemic and motherhood, Noxolo has exemplified true diligence and passion for education. As she prepares for her internship, we celebrate her achievements and look forward to her future contributions in the field of education.

We are immensely proud of our team's accomplishments this quarter and their ongoing dedication to excellence. Their stories inspire us all and highlight the vibrant community spirit at Liberty. Stay tuned for more good news in our next edition!

